LTVCA Strategic Plan Survey 2023



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As a person involved with the Lower Thames Valley Conservation Authority (LTVCA), we are inviting you to participate in a survey that will help us plan for the future. We value what you have to say.

This information will be gathered in strict confidence with no names or other identifying information attached to responses. The results will be compiled and used to build a foundation for the LTVCA to move forward strategically.

Please respond openly and honestly from the perspective of your involvement with the LTVCA.

Questions:

- 1. Please let us know who you represent: (check the one that most applies)
 - LTVCA staff person salary, hourly, contract
 - LTVCA board member
 - LTVCA volunteer
 - First Nations
 - Municipality
 - Neighbouring conservation authority
 - Government agency
 - Local tourism association
 - Non-government organization
 - Donor/sponsor
 - Education teacher, board of education
 - Other Please specify:
- 2. In your opinion are flooding and erosions hazards being controlled or are these hazards becoming more of an issue in the LTVCA watershed?
- In your opinion is the Lower Thames watershed environmentally improving or degrading?
 Yes No Unsure
 Comments:
- 4. In your opinion, what is the primary purpose of the LTVCA? (check the ones that most apply)
 - Environmental preservation, conservation & restoration
 - Hazard management (flood, hazard slopes, wetlands)
 - Community outreach & education
 - Environmental monitoring
 - Conservation Area management

- 5. In your opinion, please rate the importance of the following priorities of the LTVCA: (rating scale (1) Not Important, (2) Somewhat Important, (3) Important, (4) Very Important, (5) Critical)
 - Flood control / Technical Support
 - Outreach and education programs
 - Planning and regulation services
 - Tree planting & naturalization
 - Agricultural support programs
 - Conservation areas
 - Species At Risk
 - Environmental/Water Quality Monitoring
- 6. From your perspective, what is a new or emerging opportunity for the LTVCA?
- 7. What is the best way to communicate with watershed audiences? (check the one that most applies)
 - Social media
 - Website
 - Word of mouth
 - Site visits
 - Meetings/forums/public events
 - Advertising in local media (radio/newspaper/tv)
 - Other Please specify:
- 8. Please rate the quality of the LTVCA Programs: (rating scale (1) Poor, (2) Fair, (3) Good, (4) Very Good, (5) Excellent)
 - Outreach and education programs
 - Tree planting & naturalization
 - gricultural support programs
 - Planning and regulations services
 - Flood control / technical support
 - Conservation areas
 - Species At Risk
 - Environmental/Water Quality Monitoring
- 9. Please rate the quality of the LTVCA Services & Facilities: (rating scale (1) Poor, (2) Fair, (3) Good, (4) Very Good, (5) Excellent)
 - Facilities (e.g., trails, buildings)
 - Customer service
 - Response to enquiries
 - Fee structure
 - Brochures
 - Mapping
 - Website

- 10. From your perspective, please rate the quality of the LTVCA workplaces (rating scale (1) Poor,
 (2) Fair, (3) Good, (4) Very Good, (5) Excellent)
 Health and safety
 Human resource practices
 Accessibility
 Staff training
 Organizational culture
 Unsure
- 11. From your perspective, what is a key challenge that LTVCA will face over the next 5 years?
- 12. What is the most important factor for you when giving financial support to an environmental organization? (check the ones that most apply)
 - Environmental benefit
 - Charitable tax receipt
 - Partnership/relationship building
 - Media profile
 - Other
- 13. How can LTVCA be a great partner? (check the ones that most apply)
 - Completing environmental projects
 - Working with volunteers
 - Working on technical committees
 - Providing financial assistance
 - Other Please specify:
- 14. From your perspective, how might LTVCA better serve its partners? (check the ones that most apply)
 - Better materials, information
 - Better technical guidance
 - More face to face meetings
 - Quicker response time
 - Better promotion and recognition of partners
 - Other Please specify:
- 15. What might the LTVCA do to better complement other partner organization's programs and services?

16. Do you feel that the funding provided to the CA (through grant programs, municipal levy's and provincial dollars) is handled / used appropriately; going to the programs that the money is meant to go to?
17. Are there any programs that you think need more capital investment? If so, what programs?
18. Do you think that based on the level of service provided that the applicable fees are reasonable? Why or why not?
19. Are there any other services that you think that the CA should provide based on what you've seen provided at other conservation authorities, or anything that we should add to our programming?
20. Do you have any other advice for the LTVCA?
THANK YOU!